



RESIDENTIAL, NON-VEHICAL USE APPLICATION LIMITED WARRANTY DETAILS

- A.** Rhinoroc Surfacing warrants that the materials used shall be free from defects for a period covering One to Ten (1-10) years as stated on your sales agreement, starting from the date of project completion. RhinoRoc also warrants that the labor element and workmanship of the project will also be covered for a period of One to Five (1-5) years as stated on your sales agreement, starting from the date of the project completion and acceptance by the Client.
- B.** Should the Client choose to purchase the Five (5) extended warranty, Client will receive full coverage on the material component only for an additional Five (5) years from the date of project completion. Clients' obligation for the extended warranty, is to reseal the surface installed, every third anniversary from the surface was originally installed. Failing to reseal on the third anniversary will immediately null and void the extended warranty and revert to the standard Five year term. NOTE: Surface resealing is invoiced upon completion of each visit.
- B.** The warranty contained herewith is Rhinoroc Surfacing's sole warranty in respect of the product, and any other warranties, expressed or implied, are void. This does not and will not affect the Client's statutory rights in any way.
- C.** The Client and Rhinoroc Surfacing in lieu of all other remedies against Rhinoroc Surfacing which the Client might otherwise have, to include but not limited to consequential damages, direct damages, and further that Rhinoroc Surfacing's sole obligations hereunder are limited to the repair or replacement of defective materials or area. If the same material is not available, Rhinoroc Surfacing reserves the right to supply materials of a similar grade, colour and quality.
- D.** Unless reasonable written notice of a warranty claim is provided to Rhinoroc Surfacing by the Client, all claims shall be barred. Reasonable notice is defined as written notice being received by Rhinoroc Surfacing within fifteen seven (15) days of the earlier date, when the defect was either discovered or should have been discovered with reasonable diligence being observed.
- E.** The warranty contained in this section does not cover normal wear and tear, gloss reduction and fading from use or exposure to sunlight, slight colour variations from samples or brochures, temporary yellowing, seams from multi-day installations or design work, damage due to stains, cuts, burns, gouges and indentations caused by abusive conduct or lack of maintenance, variations in finished grade, cracking, shifting or lifting of the substrate over which the Rhinoroc surfacing product has been installed. Problems caused by moisture, chemicals, alkali, hydrostatic pressure or use of vehicles of any type.
- F.** Rhinoroc Surfacing shall not be responsible for animal or human traffic on the installed product during the curing process. Any cost to re-work the area covered due to third party traffic during the curing process, shall be solely at the expense of the Client and not Rhinoroc Surfacing.
- G.** Rhinoroc Surfacing and the Client agree that the price stated in the Acknowledgment of Order is consideration in limiting liability of Rhinoroc Surfacing.

THIS WARRANTY IS NOT TRANSFERABLE